# Munthasir Shiraz

**Product Manager | Driving User-Centric Solutions to Solve Complex Problems**

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## Summary

Versatile and results-driven Product Owner and Business Analyst with 7+ years of experience delivering innovative, user-centric solutions in FinTech, MedTech and IT consulting, including leading efforts to migrate 200k+ users to a new architecture with zero downtime and no critical issues, and developing a gamified employee recognition platform that boosted employee satisfaction by 37%. Skilled in facilitating cross-functional collaboration, managing requirements, leading product functional design, prioritizing backlogs, and fostering stakeholder relationships.

## Experience

### Product Owner

**CVS Health, Woonsocket, RI**                                           November 2025 - Present

- Drove the modernization roadmap to migrate ~10B+ healthcare data artifacts (~800 TB) from on-prem ECS/AKS to GCP, partnering with architects and engineering leads to design scalable, cloud-native ingestion flows and POCs.
- Owned all data ingestion projects on Oracle RTDS, defining scope & prioritizing backlog across 40+ initiatives.
- Reimagined the platform's email-heavy intake workflow with a V0.dev prototype, unifying submission, estimation, and approval tools into a single platform, saving 3,500+ hours annually; earned leadership approval for rebuild.
- Revived a failing Teradata data warehouse ecosystem (3K+ legacy workflows, ~800 monthly failures) by implementing productized governance in JIRA, redefining ownership, and instituting daily executive visibility.
- Delivered daily executive dashboards for Walgreens acquisition (750+ stores), tracking store-level acquisition files and data ingestion completeness to provide leadership visibility and accelerate operational readiness of new stores.
- Led department-wide migration of 8 pods (100+ employees) from Rally to JIRA/Confluence, serving as SME, building guidebooks, and driving adoption through hands-on enablement and process alignment.

### Senior Business Analyst

**Verdentra, Boston, MA**                                               January 2022 - Present

- Spearheaded a $1.5M account, managing the phased migration of 200K+ users from legacy to modern architecture with zero critical issues and full adoption.
- Built two HR products from 0→1, defining MVP scope and user journeys that delivered a gamified recognition platform (+37 % engagement) and a semi-automated appraisal cycle (–50 % HR overhead).
- Designed a decoupled trading solution for Oasis Pro Markets, enabling multi-custodian onboarding and unlocking ~$2B in previously restricted asset flow.
- Drove adoption and iteration through user pilots, town halls, and behavioral analytics, achieving full onboarding within 3 months and sustaining engagement through continuous MVP refinements.
- Standardized product delivery and design, authoring playbooks and owning functional design (wireframes, process maps, user stories) ensuring consistent releases and reducing rework by ~15 %.

### Business Analyst

**Atlas Labs, Colombo, Sri Lanka**                                       April 2019 - December 2021

- Led end-to-end requirements gathering for a $150k healthcare diagnosis project, engaging senior stakeholders.
- Built a recruitment dashboard using Google Data Studio, streamlining HR tracking and improving efficiency.

- Created detailed process maps and wireframes clearly communicating workflows and aiding in solution design.
- Automated JIRA reporting with Zapier and Google Sheets, cutting manual update effort by ~90 %.
- Supported UAT cycles by preparing test scripts, logging bugs, and managing stakeholder feedback.

## Skills & Competencies

- **Tools** – JIRA, Confluence, Asana, DevOps, Slack, Figma, Draw.io, Miro, LucidCharts, Zapier, Google Data Studio, AWS QuickSight, MS Office Suite, Monday.com

- **Techniques** – Product Roadmapping, Requirements Elicitation & Management, Backlog Prioritization & Grooming, Product Functional Design, Business & Systems Analysis, Negotiation, Facilitation, Change Management, Cross Functional Leadership, Agile & Scrum Methodologies

## Education

BA (Hons) in Business Management, Staffordshire University, UK